

Notice to all Registered Account Holders

MPI's COVID-19 Update: Clean and Disinfect Allowance

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To protect against the risks associated with COVID-19, Manitoba Public Insurance is implementing a temporary \$50.00 labour allowance to clean and disinfect vehicles before repairs start, and after repairs are complete. This allowance applies to all claims submitted for payment beginning April 1, 2020. It will remain while the COVID-19 State of Emergency is in effect, after which it will be reassessed.

The \$50.00 allowance applies to the following claim repairs:

- physical damage
- glass replacement
- glass repair

If there are two or more claims on the same vehicle, only one claim receives an allowance. Shops can determine which claim to bill and will be audited for proper billing.

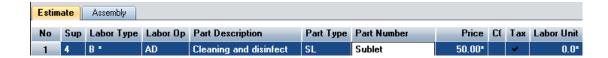
Clean and disinfect surfaces frequently touched by a customer, including but not limited to:

- exterior/interior door handles
- interior door trim panels
- consoles
- steering wheel
- levers attached to the steering column (signals, cruise control)
- dash including radio/climate controls
- seatbelt buckles
- hood latch and releases



Procedure: Light Vehicle Physical Damage Claim

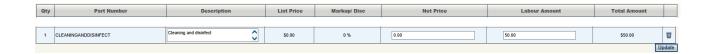
RepairCentre Connect users: Enter the allowance "Cleaning and Disinfect" onto the Estimate as a 900500 manual line entry.



Non RepairCentre Connect users: Fax a Supplement/Final Repair Account with the requested allowance.

Procedure: Glass Repair Facilities Update

For **eGlass**, add the "Cleaning & Disinfect" allowance from Global Parts to add the allowance to the glass claim invoice.



For manual glass claims, bill as a line item directly on the glass authorization form.

If you have any questions please contact the Accredited Repair Department.